

# Solution Portfolio

## CSB businessware®

### SOFTWARE FOR PROCESS DESIGN

#### ERP – Enterprise Resource Planning

- Procurement
- Inventory
- Production
- Coverage Planning Management
- Sales
- Traceability
- Quality Management and Laboratory Information System

#### APS – Advanced Production Scheduling

#### ADC – Automated Data Capture with CSB-Rack®

#### MDC – Mobile Data Capture

#### CIM – Computer Integrated Manufacturing

#### MES – Manufacturing Execution System

- Equipment Control
- Maintenance

### SOFTWARE FOR BUSINESS ORGANIZATION

#### HR – Human Resources

- Time Management
- Payroll

#### AF – Accounting and Finance

#### SCM – Supply Chain Management

#### CRM – Customer Relationship Management

#### EDI – Electronic Data Interchange

#### BI – Business Intelligence

#### DMS – Document Management System

#### BPM – Business Process Management

## CSB everywhere®

### SOFTWARE FOR MOBILE IN-HOUSE AND FIELD SOLUTIONS

M-ERP® – Full availability of all features of the ERP solution on mobile end devices and on the internet

#### FSM – Field Service Management

- Recording of Travel Expenses
- Processing of Activities and Orders
- Processing of Call and Service Reports
- Electronic Travel Log with GPS Integration

#### Truck Management and Tracing with GPS Integration

#### Car Route Planning with GPS Integration

#### Web Services for Integration of Business Applications

## CSB services®

### SERVICES

#### Business Process Consulting

- Performance Analysis and Creation of IT Solution Concept
- Project Management
- Monitoring of Implementation
- Go-Live Support

#### Training

- Training at CSB-College

#### Worldwide Technical Support

- Support (24/7)

## CSB industry hardware®

### HARDWARE WITH SOFTWARE MODULES FOR PROCESS ORGANIZATION

#### CSB-Rack®

#### CSB-Vision-Meater®

#### CSB-Image-Meater®

#### IMC – Inventory Management Computer

#### MFC – Material Flow Computer

#### CSB Control Station Computer